

AireCare

Advanced Online Billing and Toll Free Number Management

AireSpring's online customer portal provides you with 24/7 access to your essential telecommunications services, toll free numbers (TFNs) and data. Use AireCare™ to easily view, set, and change the routing for all your toll free numbers in real-time, review your past invoices, usage reports, current rates, and other useful information about your account.

Using the AireCare toll-free portal, you can easily move traffic between contact centers or other locations to respond to unexpected increases in call volume, natural disasters, holidays or other situations. Decide whether to route to each one in turn, or build a schedule that changes with time of day, allowing you to easily and automatically handle repeated changes. The service is accessible from anywhere with a web browser, allowing changes to be made instantly to ensure business continuity and disaster recovery.

AireSpring was one of the first in the industry to launch an online portal specifically for customers. Each version of AireCare is customized on a product-by-product basis, and is set up by our service department as part of your installation process. To get started using AireCare, visit <http://customers.airespring.com>.



Manage your AireSpring numbers and billing through our online customer portal.

FEATURES

- **Real-Time Routing:**
Easily move traffic between locations in real time to respond to unexpected call volume, disasters, or other situations – instantly! Toll-Free Numbers and AireSpring Managed Landlines and DIDs can be edited, changed, and redirected as needed.
- **Unparalleled Control:**
Up to eight routes can be set per number, with the system routing to each one in turn, or build a timed schedule.
- **Call Forwarding:**
Toll Free numbers can be routed to any number, including cell phone numbers, providing maximum flexibility.
- **AireTXT Integration:**
Full support for our AireTXT service. Send and receive SMS text messages from within the AireCare portal.
- **Call Detail Records (CDRs):**
CDRs are downloadable and can be exported in many different formats.
- **Secure Payment System:**
You can securely access and pay your invoices using our protected, encrypted Secure Socket Layer connection (SSL), which ensures the safe transmission of your sensitive financial data.

THE AIRESPRING ADVANTAGE™

Fully Managed Network with QoS

Our fully managed, owned and operated IP network with end-to-end QoS provides exceptional voice quality. Multi-carrier and multi-network redundancy delivers maximum security and uptime (available with AireSpring Managed Connectivity).

Eliminate Finger Pointing Between Providers

All services are delivered by a single vendor on a fully managed network, allowing you to avoid the finger pointing that can occur when multiple vendors are involved (available with AireSpring Managed Connectivity).

Largest Available Coverage

We cover more locations than anyone else on our network, with the largest combined footprint.

Reliable and Diversified Network

AireSpring's geo-redundant network provides true network diversity and supports disaster recovery options, helping to ensure business continuity.

FREE On-Premises Enterprise-Grade Router/Gateway

We provide a fully managed, enterprise-grade router/gateway to manage VoIP and Data traffic, (available with AireSpring Managed Connectivity).

Free 24/7 Proactive WAN Network Monitoring Service

Our Managed Connectivity services include free 24/7 professional monitoring with the AireNMS network monitoring service. Our NOC proactively monitors your network to pinpoint and fix potential problems before they affect your business (available with AireSpring Managed Connectivity).

Personalized Service

AireSpring delivers outstanding customer service, featuring one bill and a single point of contact for all your service needs.



AireSpring has received numerous industry awards for "Product of the Year," "Best Telecom Deal," "Members Choice Top Reseller," "Best in Show," and "Top Channel Program."

Ready to find out more? Contact us at 888-389-2899, email sales@airespring.com, or visit our website at www.airespring.com

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