

WHAT OUR CUSTOMERS SAY

"Veridian is the largest credit union in Iowa, with assets of over \$1.4 billion dollars and a base of over 145,000 members. We are one of the largest credit unions in the United States. I've been very pleased with AireSpring's MPLS service. The circuits have been very reliable. Anytime we've had a rare service issue, AireSpring support was on top of it and took care of it quickly. They even followed up with us to make sure all was working well. The project coordinator who assisted with the installations was also very helpful and made sure the project went smoothly. Overall, I've been very pleased with AireSpring as our service provider."

Cory Stull Technology Services Manager Veridian Credit Union

"The best part about switching to AireSpring was their whiteglove customer service. Instead of sending us a couple of Tier 2 or Tier 3 engineers, AireSpring assigned their top engineers to our account, something which was completely unexpected and truly remarkable. I cannot think of any other carrier who would do that."

> Jeff Ehrman IT Administrator Santa Fe Irrigation District

"Our vision was to have all of our branches function as if they were a single phone system. With our previous system, we could transfer calls between our branches, but it was cumbersome. We were forced to continuously buy multiple phone numbers so that our customers could easily contact their representatives. At one of our locations, we essentially carried an extra employee just to answer the phones because of this limitation. Most of our staff spend time in clients' offices, so the ability to have our phone line ring to our cell through the Accession Mobile app helped maximize our ability to service clients. I think the biggest compliment I can give is that I really don't think about the phones anymore. It's just not on my radar. I can honestly say I spend my time focusing on other things."

Blake Siemon Vice President Halsey & Griffith, Inc. "AireSpring has been flawless. We are very happy. We never had anywhere near the connection reliability with our previous carrier that we have with AireSpring. I would certainly recommend AireSpring, and particularly their SIP Trunking service, as a way to receive better phone service and save on phone bills."

Frank Shelby IT Manager Nachurs Alpine Solutions



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"I told AireSpring's engineers what I wanted, and we had everything we needed for implementation and turn-up without a hitch. I love using the Accession Mobile Client. It's amazing when your phone follows you wherever you go. I can even redirect calls to anyone in the office from my cell phone. I've really got no complaints. I would certainly recommend AireSpring's AirePBX Cloud Phone System."

Eric Jaffe Chief Technology Officer Commodity Systems Inc.



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"Amy, I want to thank you and your team for assisting me in today's issues... I want you to know that Doug Lara and Jesus Aguilar are excellent troubleshooters and keep their calm no matter what. I appreciate folks like that and they are the ones that really put value into AireSpring. The same is true of you, Amy. I appreciate that you assigned Doug to drop everything for us. It shows we are not just a source of income to AireSpring, but you understand how important these services are for us. You can rest assured, knowing that I feel good about AireSpring. Hard workers should be reminded how much they are appreciated and how their work ethic has a positive impact on customers."

John Erick Cintron Hunter Buildings "I rarely write these types of letters, but I have to acknowledge this gentleman! I want to compliment one of your excellent employees, Mike Smith. He went to great lengths to help me decide on what ISP to choose. I've been in the technical field for 25 years and haven't come in contact with many salesmen that have his knowledge. He was very detailed and a pleasure to deal with. Most importantly, every time I've called him he answered or called me back within 15 minutes. Such service builds great working relationships. Because of Mike I will be bringing all of our internet and voice needs to AireSpring. You're lucky to have Mike Smith on your team. He's a keeper."

Joseph Colameo Sun Logistics

"I just want to extend my thanks to Joseph Qritiem and the AireSpring team. Your prompt, thorough and professional response in resolving this issue is greatly appreciated."

Peter Barash
Sr. Manager, Enterprise Operations
Advance Central Services

"I wanted to send a quick note to thank you all (Christina Moye, Craig Rajoy, Kristin Linehan) for making this happen so quickly. Four weeks from order to install is commendable. I truly appreciate the effort that you all made to make this happen. Many thanks."

Mike Ward Network Administrator Stantec Consulting Services, Inc.

"I wanted to tell you about the fantastic job that Stephanie Baker did for myself and our company for the past two months leading up to the switch over to AireSpring. She is extremely smart, knowledgeable, willing to go the extra mile, has the patience of a saint with the hundreds of questions we asked her on a regular basis. She worked diligently with myself, our phone vendor and our IT people and went over and above every single time we asked her to do something. She is the true meaning of excellent customer service! The business world needs more people like Stephanie Baker!"

Susie Roumanis Executive Assistant Mader Southeast "I just wanted to thank you for the great job coordinating our project! Thanks for keeping everything in order! Everything is running smoothly!"

Beth Ray
CEO
Farmers and Merchants Bank

"You folks are fantastic. I appreciate your perseverance."

Grey Hodge IT Consultant Extremity Health Care

"Thank you. I know you work outside the box for us. I really appreciate it."

John Eichenlaub COO Builders Fence Company, Inc.