

AireTXT

Enable AireSpring Provided Telephone Numbers to Send and Receive SMS Texts

AireTXT from AireSpring is the easiest way to add text message capabilities to your business communications. AireSpring can add text messaging functionality to existing telephone numbers in the U.S. or Canada. AireTXT is available with every AireSpring Direct Inward Dialing (DID) number and Toll Free number, and on our award-winning platforms, including AirePBX, AireContact.

Why does my business need to text?

Text message capability is no longer an option for businesses looking to provide high-quality customer experiences in today's mobile market. Now more than ever, consumers place a premium on speed and convenience, and research shows that the fastest and most convenient form of communication is texting. Research also shows that customers like companies more when they can be reached via text message, and that most people wish more companies would start using text to communicate.

- 97% of Americans text at least once a day.
- 96% of text messages get read within three minutes of delivery.
- 75% of respondents feel that texting serves to improve the overall brand experience when communicating with businesses.
- 64% of customers believe businesses should use texting to interact more often.

Don't change a thing, except for the customer experience.

To improve the customer experience, you don't need to buy new equipment or learn a separate interface. Your employees can send text messages as emails using their existing numbers, customers will be able to respond with their cell phones using the same devices they use to connect with friends and family.

FEATURES

- **Communication Control**
Send messages from your business number, and keep your personal number private.
- **Email Integration**
Receive and reply to text messages from your preferred business email account.
- **Short Code Implementation**
High volume, application-driven messaging: the single best way to text groups. Custom Numbers are also available.
- **Budget Friendly**
Pay as you go, or in bulk. Multiple package options to suit your needs.



Contact an AireSpring authorized partner today to find out how AireTXT can help you communicate with your customers.

FEATURES

Award-Winning Products

We deliver industry leading communications solutions that are custom built for the individual needs of your business. AireSpring products have won more than 70 coveted industry awards over the past 17 years.

Experience and Stability

AireSpring is an established name in the industry that you can count on for your communications. We've been around for over 17 years as a profitable and debt-free company and currently process over 4 billion calls per month on our carrier grade network.

Eliminate Finger Pointing Between Providers

All services are delivered by a single vendor, allowing you to avoid the finger pointing that can occur when multiple vendors are involved (available with AireSpring Managed Connectivity).

Online Access via our AireCare™ Customer Portals

Our AireCare™ online advanced billing reporting portal gives you 24/7 access to your billing and service details.

Personalized Service

We back you up with outstanding customer service, featuring one bill and a single point of contact for all your service needs.

24-Hour Help Desk

Our Dedicated Help Desk is available 24 hours a day to solve problems, answer questions, and provide quality customer service.

Largest Available Coverage

From Somerset, CA to Madill, OK to Moravian Falls, NC to New York City, we cover more locations than anyone else. Our network has the largest combined footprint in the U.S.

Escalation List Up to Our CEO

We stand behind our service 100%! In fact, we're so committed to ensuring complete satisfaction that we provide all of our customers with an escalation list giving you access to our executive management all the way up to our CEO.



AireSpring has received numerous industry awards for "Product of the Year," "Best Telecom Deal," "Members Choice Top Reseller," "Best in Show," and "Top Channel Program."

Ready to find out more? Contact us at 888-389-2899, email sales@airespring.com, or visit our website at www.airespring.com

