

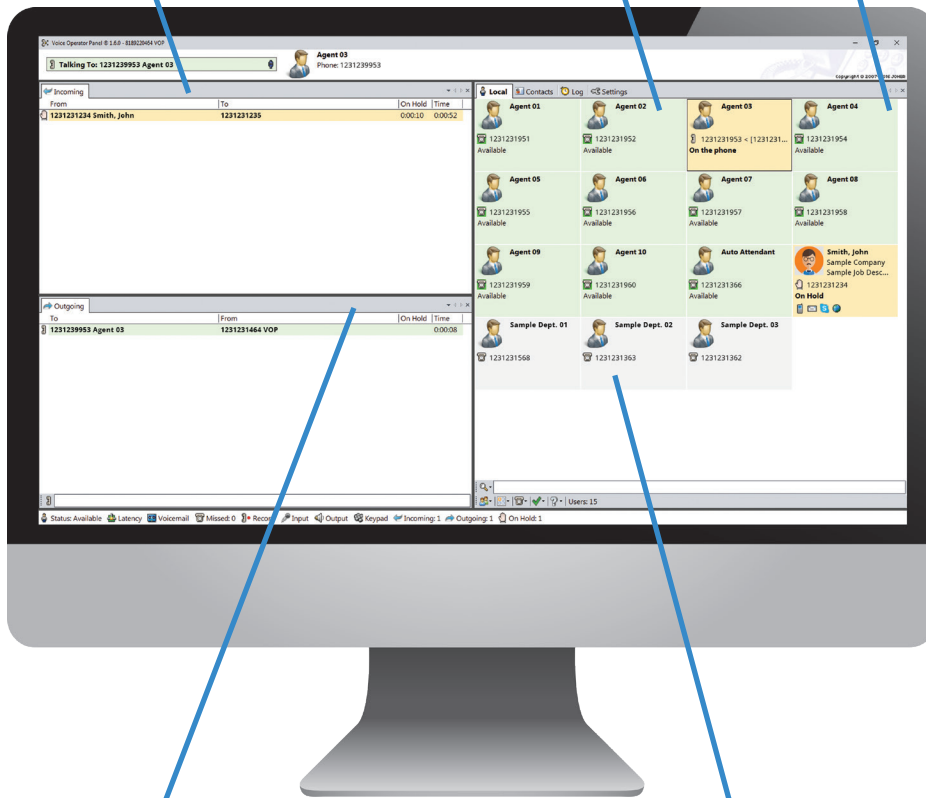
# Make your receptionist unstoppable with the AirePBX Reception Portal

Reception Portal eliminates the hassle of using a physical sidecar to transfer, route, and organize calls in the office. Using a simple, click and drag interface you can assign calls to agents or specific queues. From a single screen, the receptionist gains a bird's eye view of all office phone activity.

*Use the Reception Portal dashboard to route incoming calls and monitor calling activity.*

*Switching capabilities allows for seamless attended transfers to agents.*

*Transfer calls to specific agents simply by dragging and dropping.*



*A single screen shows all incoming, outgoing, and live phone calls.*

*Use your existing AirePBX MultiLine Hunt Groups to route incoming calls to queue.*

## Reception Portal Now Available as a Standalone Seat

Customers who want to use Reception Portal with an IP phone will need an additional AirePBX Business or Enterprise seat.

- The Main User Interface, below, shows incoming calls (red highlight), outgoing calls, and active local calls (yellow) in one simple-to-view screen.
- Viewing a monitored party shows their presence Available, In a Call, or on Hold.
- Double click an incoming call to highlight it green.
- The incoming call now appears on right screen in yellow box to show it is active.
- Create an outgoing call—highlighted in green—by double-clicking a user's contact card.
- Transfer calls by dragging an incoming call to an agent contact card.
- Right clicking on a party opens a chat window if that user is an Enterprise seat. They will see the chat messages on their MaX UC clients.

## Reception Portal System Computer Requirements

- PC, Processor Intel Pentium IV or better
- 256 MB RAM free or more
- 50MB disk space free or more

## Reception Portal Operating System Requirements

- Windows XP
- Vista 7, 8 or 10 (with .NET 2.0, 3.0 or 3.5 framework installed)

## The AireSpring Advantage™

- Fully Managed Network with QoS**  
 All the features in the world won't make a difference if your communications services are dependent on a public internet connection beyond your control. Even a service level agreement (SLA) cannot ensure or guarantee quality and reliability, or prevent latency across the public internet, which can result in poor call quality and unreliable service. We provide service over our fully managed, owned and operated IP network with end-to-end Quality of Service (QoS) for exceptional voice quality.
- Eliminate Finger Pointing Between Providers**  
 By having all services delivered by a single vendor on a fully managed network, you avoid the finger pointing and blame game that occurs when cloud communications services are delivered by a different vendor than your connectivity.
- Largest Available Coverage**  
 From Somerset, CA to Madill, OK to Moravian Falls, NC to New York City, we cover more locations than anyone else on our network.
- FREE On-Premises Enterprise-Grade Router/Gateway**  
 We provide a fully managed, enterprise-grade router/gateway to manage VoIP and Data traffic, (available with AireSpring Managed Connectivity).
- Reliable and Diversified Network**  
 AireSpring's geo-redundant network provides true network diversity and supports disaster recovery options, helping to ensure business continuity.
- Online Access via our AireCare™ Customer Portal**  
 Our advanced online billing reporting portal provides 24/7 access to your billing and service details.
- Free 24/7 Proactive WAN Network Monitoring Service**  
 AireSpring's Managed Connectivity services include free 24/7 professional monitoring with the AireNMS network monitoring service. Our NOC proactively monitors your network to pinpoint and fix potential problems before they affect your business.
- Personalized Service**  
 We back you up with outstanding customer service, featuring one bill and a single point of contact for all your service needs.
- Escalation List Up to Our CEO**  
 We stand behind our service 100%! In fact, we're so committed to ensuring complete satisfaction that we provide all of our customers with an escalation list giving you access to our executive management all the way up to our CEO.



*AireSpring has received numerous industry awards for "Product of the Year," "Best Telecom Deal," "Members Choice Top Reseller," "Best in Show," and "Top Channel Program."*

Ready to find out more? Contact us at 888-389-2899, email [sales@airespring.com](mailto:sales@airespring.com), or visit our website at [www.airespring.com](http://www.airespring.com)

