

# MONITOR YOUR NETWORK 24/7/365

## And Spot Potential Issues before they Become Problems!



The AireNMS network monitoring service, a key component of the AireSpring Advantage, lets you rest assured knowing that your WAN network is monitored day and night worldwide by the AireSpring Network Operations Center (NOC). Our proactive monitoring of customers' circuits includes even 3<sup>rd</sup> party circuits not purchased from AireSpring!

AireNMS makes it easy to spot and track issues thanks to instant operational health monitoring, which reduces the cost and time needed for troubleshooting. The single pane of glass view enables your IT team to view exactly what the AireSpring NOC sees on your WAN network. Best of all, it's included FREE with any AireSpring managed connectivity service.

### BENEFITS

The AireNMS network monitoring service provides proactive 24/7/365 real-time WAN monitoring and alerting for AireSpring provided routers and gateways.

Trouble tickets are proactively opened on your behalf in the event of a network issue or alert, often before your IT team is even aware there is a problem.

AireSpring provides consolidated performance reports that let you review live and historical statistics for your router, WAN network, and more all through one easy-to-use web portal. An at-a-glance overview provides the immediate status of your network services, with the ability to drill down into specific areas for more data, while the simple web interface is available from anywhere without having to download and install software.

Contact us at **888-389-2899** or email [sales@airespring.com](mailto:sales@airespring.com). Visit our website at [www.airespring.com](http://www.airespring.com).

### FEATURES

- ▶ 24/7/365 real-time WAN monitoring by the AireSpring Network Operations Center (NOC).
- ▶ FREE with AireSpring Managed Connectivity.
- ▶ Customizable dashboard.
- ▶ Real-time and historical reports with the ability to drill down into data, including:
  - All interface bandwidth graphs.
  - Interface bandwidth utilization statistics.
  - All interface error graphs.
  - History logs.
  - Live and historical statistics for service/interface management.
  - CPU utilization for Adtran and Cisco routers. Round-trip latency report.
  - Threshold history.
- ▶ Single view of all locations.
- ▶ Real-time email and SMS alerts when transport drops.
- ▶ Troubleshooting tools: ping, traceroute, tcpdump.
- ▶ Tickets proactively opened on behalf of customers in the event of a network alert, often before your IT team is aware of the issue.
- ▶ Proactive monitoring of customers' circuits, even 3<sup>rd</sup> party circuits not purchased from AireSpring.
- ▶ Access the system from anywhere using only a standard web browser with no software clients to download or install.
- ▶ Outstanding personalized support from AireSpring's world-class network support team.

## The AireSpring Advantage™

- **Fully Managed Network with QoS:** Our fully managed, owned and operated IP network with end-to-end QoS provides exceptional voice quality. Multi-carrier and multi-network redundancy delivers maximum security and uptime (available with AireSpring Managed Connectivity).
- **Reliable and Diversified Network:** AireSpring's geo-redundant network provides true network diversity and supports disaster recovery options, helping to ensure business continuity.
- **Largest Available Coverage:** We cover more locations than anyone else on our network, with the largest combined footprint.
- **AireCare Online Customer Portal:** Benefit from convenient real-time rerouting and management of Toll-Free numbers and DIDs. Control services with percentage allocation, manual and time-of-day routing. Update switches in real time and easily move traffic between locations, for a key component in disaster recovery. Easily view and manage account billing and payment services, view reports and access online support.
- **Escalation List Up to Our CEO:** We stand behind our services 100 percent! We're so committed to ensuring complete satisfaction that we provide all our customers with an escalation list giving you access all the way up to our CEO.
- **Experience and Stability:** AireSpring is an established name in the industry that you can count on for your communications. We've been around for over 18 years as a profitable and debt-free company and currently process over 4 billion calls per month on our carrier-grade network.
- **Personalized Service:** AireSpring delivers outstanding customer service, featuring one bill and a single point of contact for all your service needs.



*AireSpring has received numerous industry awards for "Product of the Year," "Best Telecom Deal," "Members Choice Top Reseller," "Best in Show," and "Top Channel Program."*

Ready to find out more? Contact us at 888-389-2899,  
email [sales@airespring.com](mailto:sales@airespring.com), or visit our website at [www.airespring.com](http://www.airespring.com)

