

AirePBX Salesforce & CRM Integration

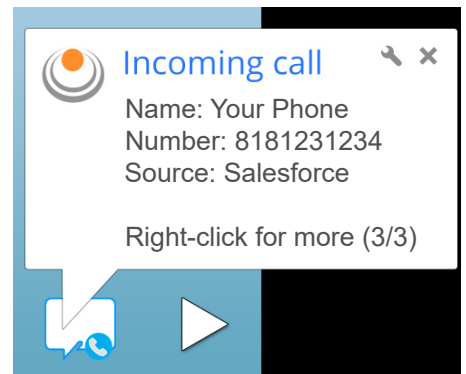
Integrate Any CRM Application with AirePBX

AireSpring's **AirePBX Salesforce & CRM Integration** offer cloud-based services that integrate with all AirePBX products. Customers can use them for broad integration with over 100 different CRM applications, including Salesforce, Microsoft CRM, Zoho, SugarCRM and many others.



AirePBX Advanced CRM Features are easy to implement and require little training or support. New features include:

- Universal Click-to-Dial.**
Users can automatically place a call by highlighting any number on their PC and pressing a hotkey.
- Advanced Screen Pop.**
When inbound calls are recognized by their phone number, contact info is presented in a pop-up window.
- Deep Integration with Salesforce.**
Enables direct calls from inside Salesforce.



COMPUTER TELEPHONY INTEGRATION

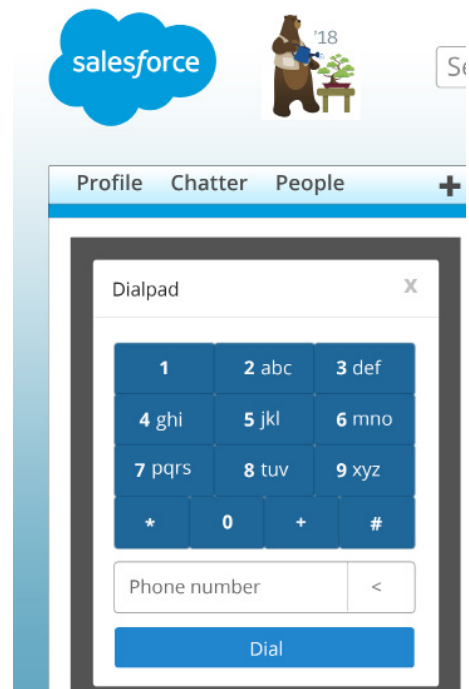
Integration of AirePBX with **Advanced CRM Features** offers business users great benefits, including:

- Increased efficiency—faster call handling and increased agent productivity, decreased employee costs.
- Business process improvement—no more mistaken names.
- Enhanced customer and employee satisfaction—shorter waiting times, recognition of customer names and customer information quickly found.

AIREPBX DEEP INTEGRATION FOR SALESFORCE

AirePBX with Deep Integration for Salesforce supports a deeper level of integration between the AireSpring hosted voice system and Salesforce, so users can have their activities fully integrated with their Salesforce environment, for:

- Caller recognition directly from Salesforce contact lists.
- Screen pop for incoming calls in Salesforce—automatic, new contact or multiple recognition.
- Ability to add a code and further notes to an incoming call.
- Incoming call log generation in Salesforce history.
- Set up outgoing calls automatically.



AirePBX Salesforce & CRM Integration

Integrate Any CRM Application with AirePBX

OVER 100 DIFFERENT CRM APPLICATIONS INTEGRATED

AirePBX Advanced CRM Features are cloud-based services that connect AirePBX with a long and ever-expanding list of contact databases, CRM and ERP applications.

EASY IMPLEMENTATION

AirePBX Salesforce & CRM Integration only require lightweight desktop software. There is no need for special hardware or a locally installed server.

AirePBX Salesforce & CRM Integration incorporate multiple technologies to connect with CRM and ERP applications. Our platform automatically selects the appropriate technology for any one of a long list of standard supported applications, and sets or detects most of the required settings.

Get Managed Connectivity and enjoy the benefits of the AireSpring Advantage.

White Glove Service

AireSpring pre-configures and ships equipment directly to your customer's location and dispatches a trained technician to perform professional on-site installation and testing of IP phones, routers and switches to ensure that your communications system works perfectly.

Eliminate Finger Pointing Between Providers

By having all services delivered by a single vendor on a fully managed network, you avoid the finger pointing and blame game that occurs when you have cloud communications services delivered by a different vendor than your connectivity.

Reliable and Diversified Network

AireSpring's redundant network provides true network diversity and supports disaster recovery options, allowing you to ensure business continuity.

Free Advanced IP Desk Phones

Why pay for phones when you can get them for free? AireSpring includes FREE next generation IP business phones with a 3 year contract. We also have plenty of upgrades, including video or touch screen phones, to keep every business satisfied.

Escalation List Up to Our CEO

We stand behind our service 100%! In fact, we're so committed to ensuring complete satisfaction that we provide all of our customers with an escalation list giving you access to our executive management all the way up to our CEO.



AireSpring has received numerous industry awards for "Product of the Year," "Best Telecom Deal," "Members Choice Top Reseller," "Best in Show," and "Top Channel Program."

To find product information or to become an AireSpring partner or agent, please visit www.airespring.com or contact us at **888-389-2899**.

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