

## SALES

Quotes, Order Entry and Sales Issues.

### LEVEL 1

**SALES OPERATIONS REPRESENTATIVES**  
888-864-8616

### LEVEL 2

**NANCY ESTRADA**  
SALES OPERATIONS MANAGER  
Office: 818-738-1886  
Cell: 818-621-5505  
E-mail: nancy.estrada@airespring.com

### LEVEL 3

**ASSIGNED CHANNEL MANAGER**  
888-389-2899, Option 2

### LEVEL 4

**ASSIGNED REGIONAL CHANNEL DIRECTOR**  
888-389-2899, Option 2

### LEVEL 5

**RON McNAB**  
SENIOR VICE PRESIDENT CHANNEL  
Office: 818-738-1912  
E-mail: ron.mcnab@airespring.com

### LEVEL 6

**DANIEL LONSTEIN**  
PRESIDENT AND CHIEF REVENUE OFFICER  
Office: 818-786-8990 Ext. 228  
E-mail: daniel@airespring.com

### LEVEL 7

**AVI LONSTEIN**  
CHIEF EXECUTIVE OFFICER  
Office: 818-786-8990 Ext. 223  
E-mail: avi@airespring.com

## SERVICE DELIVERY

Service Implementation and Changes.

### LEVEL 1

**ASSIGNED PROJECT COORDINATOR**  
844-832-8514

**NEW SERVICES:**  
orders@airespring.com

**MOVES, ADDS & CHANGES:**  
macd@airespring.com

### LEVEL 2

**REGINA TARGETE**  
PROJECT COORDINATOR MANAGER  
Office: 818-738-1895 | Cell: 818-389-0383  
E-mail: regina.targete@airespring.com

### LEVEL 3

**KRISTIN LINEHAN**  
DIRECTOR OF SERVICE DELIVERY  
Office: 818-738-1951 | Cell: 818-430-2923  
E-mail: kristin.linehan@airespring.com

### LEVEL 4

**RALPH ROMERO**  
VICE PRESIDENT OF SERVICE DELIVERY  
Office: 818-738-1871  
Cell: 415-577-7381  
E-mail: ralph.romero@airespring.com

### LEVEL 5

**DARREN SANDFORD**  
SENIOR VICE PRESIDENT OPERATIONS  
Office: 818-922-1354  
E-mail: darren.sandford@airespring.com

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**DANIEL LONSTEIN**  
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Office: 818-786-8990 Ext. 228  
E-mail: daniel@airespring.com

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**AVI LONSTEIN**  
CHIEF EXECUTIVE OFFICER  
Office: 818-786-8990 Ext. 223  
E-mail: avi@airespring.com

## SERVICE REPAIR

(Trouble Tickets)  
24 hours, 7 days per week, 365 days per year.

### LEVEL 1

**DO NOT E-MAIL**  
You **MUST** call in the Trouble Report.  
**DEDICATED SERVICE TECHNICIAN:**  
888-288-5010, Option 1  
[In the event the toll free number above doesn't work, please dial 916-965-9904]

### LEVEL 2

**JONATHAN STILL**  
REPAIR MANAGER  
Office: 818-922-1353  
Cell: 818-455-7961  
E-mail: jonathan.still@airespring.com

### LEVEL 3

**AMY GALLARDO**  
DIRECTOR OF CUSTOMER SERVICE  
Office: 818-738-1925  
Cell: 818-984-2461  
E-mail: amy.gallardo@airespring.com

### LEVEL 4

**DARREN SANDFORD**  
SENIOR VICE PRESIDENT OPERATIONS  
Office: 818-922-1354  
E-mail: darren.sandford@airespring.com

### LEVEL 5

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Office: 818-786-8990 Ext. 228  
E-mail: daniel@airespring.com

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**AVI LONSTEIN**  
CHIEF EXECUTIVE OFFICER  
Office: 818-786-8990 Ext. 223  
E-mail: avi@airespring.com

## CUSTOMER SERVICE

Billing, Credits, General Questions, etc.

### LEVEL 1

**PREMIER SUPPORT CUSTOMER SERVICE REPRESENTATIVES:**  
800-825-1055, Option 2

### LEVEL 2

**Disputes**  
**SARINA METZGER**  
SENIOR BILLING ANALYST  
Office: 818-922-1165  
E-mail: sarina.metzger@airespring.com

**Customer Service**  
**NANCY BENOIT**  
CUSTOMER SERVICE LEAD  
Office: 818-738-1943  
E-mail: nancy.benoit@airespring.com

### LEVEL 3

**AMY GALLARDO**  
DIRECTOR OF CUSTOMER SERVICE  
Office: 818-738-1925  
Cell: 818-984-2461  
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E-mail: avi@airespring.com

## ACCOUNT MANAGEMENT

Account Support

### LEVEL 1

**ASSIGNED ACCOUNT MANAGER**  
888-346-3898

### LEVEL 2

**YVONNE NAPOLEON**  
DIRECTOR OF ACCOUNT MANAGEMENT  
Office: 818-738-1915  
Cell: 818-389-9936  
E-mail: yvonne.napoleon@airespring.com

### LEVEL 3

**DON GREENSTEIN**  
VICE PRESIDENT OF ACCOUNT MANAGEMENT  
Office: 818-738-1904  
Cell: 818-916-5140  
E-mail: don.greenstein@airespring.com

### LEVEL 4

**DANIEL LONSTEIN**  
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