

SALES	SERVICE DELIVERY	SERVICE REPAIR	CUSTOMER SERVICE	BILLING	ACCOUNT MANAGEMENT
<p>Quotes, Order Entry and Sales Issues.</p> <p>LEVEL 1</p> <p>SALES OPERATIONS REPRESENTATIVES 888-864-8616</p> <p>LEVEL 2</p> <p>AMY GALLARDO DIRECTOR OF CUSTOMER EXPERIENCE Office: 818-738-1925 Cell: 818-389-9785 E-mail: amy.gallardo@airespring.com</p> <p>LEVEL 3</p> <p>ASSIGNED CHANNEL MANAGER 888-389-2899, Option 2</p> <p>LEVEL 4</p> <p>ASSIGNED REGIONAL CHANNEL DIRECTOR 888-389-2899, Option 2</p> <p>LEVEL 5</p> <p>RON McNAB SENIOR VICE PRESIDENT CHANNEL Office: 818-738-1912 E-mail: ron.mcnab@airespring.com</p> <p>LEVEL 6</p> <p>DANIEL LONSTEIN PRESIDENT AND CHIEF REVENUE OFFICER Office: 818-786-8990 Ext. 228 E-mail: daniel@airespring.com</p> <p>LEVEL 7</p> <p>AVI LONSTEIN CHIEF EXECUTIVE OFFICER Office: 818-786-8990 Ext. 223 E-mail: avi@airespring.com</p>	<p>Service Implementation and Changes.</p> <p>LEVEL 1</p> <p>ASSIGNED PROJECT COORDINATOR 844-832-8514</p> <p>NEW SERVICES: orders@airespring.com</p> <p>MOVES, ADDS & CHANGES: macd@airespring.com</p> <p>LEVEL 2</p> <p>REGINA TARGETE PROJECT COORDINATOR MANAGER Office: 818-738-1895 Cell: 818-389-0383 E-mail: regina.targete@airespring.com</p> <p>LEVEL 3</p> <p>KRISTIN LINEHAN DIRECTOR OF SERVICE DELIVERY Office: 818-738-1951 Cell: 818-430-2923 E-mail: kristin.linehan@airespring.com</p> <p>LEVEL 4</p> <p>RALPH ROMERO VICE PRESIDENT OF SERVICE DELIVERY Office: 818-738-1871 Cell: 415-577-7381 E-mail: ralph.romero@airespring.com</p> <p>LEVEL 5</p> <p>DARREN SANDFORD SENIOR VICE PRESIDENT OPERATIONS Office: 818-922-1354 E-mail: darren.sandford@airespring.com</p> <p>LEVEL 6</p> <p>DANIEL LONSTEIN PRESIDENT AND CHIEF REVENUE OFFICER Office: 818-786-8990 Ext. 228 E-mail: daniel@airespring.com</p> <p>LEVEL 7</p> <p>AVI LONSTEIN CHIEF EXECUTIVE OFFICER Office: 818-786-8990 Ext. 223 E-mail: avi@airespring.com</p>	<p>(Trouble Tickets) 24 hours, 7 days per week, 365 days per year.</p> <p>LEVEL 1</p> <p>DO NOT E-MAIL You MUST either call in the Trouble Report or submit Trouble Tickets via the AireCare Customer Portal via the Support section.</p> <p>DEDICATED SERVICE TECHNICIAN: 888-288-5010, Option 1 [In the event the toll free number above doesn't work, please dial 916-965-9904]</p> <p>LEVEL 2</p> <p>JONATHAN STILL REPAIR MANAGER Office: 818-922-1353 Cell: 818-984-2461 E-mail: jonathan.still@airespring.com</p> <p>LEVEL 3</p> <p>GREG HAINES DIRECTOR OF SERVICE ASSURANCE Office: 818-738-1881 Cell: 626-660-5178 E-mail: greg.haines@airespring.com</p> <p>LEVEL 4</p> <p>DARREN SANDFORD SENIOR VICE PRESIDENT OPERATIONS Office: 818-922-1354 E-mail: darren.sandford@airespring.com</p> <p>LEVEL 5</p> <p>DANIEL LONSTEIN PRESIDENT AND CHIEF REVENUE OFFICER Office: 818-786-8990 Ext. 228 E-mail: daniel@airespring.com</p> <p>LEVEL 6</p> <p>AVI LONSTEIN CHIEF EXECUTIVE OFFICER Office: 818-786-8990 Ext. 223 E-mail: avi@airespring.com</p>	<p>General Questions</p> <p>LEVEL 1</p> <p>PREMIER SUPPORT CUSTOMER SERVICE REPRESENTATIVES: 800-825-1055, Option 2</p> <p>LEVEL 2</p> <p>SAM MARIE HUGO SUPERVISOR CUSTOMER SERVICE Office: 818-742-9636 E-mail: sam.hugo@airespring.com</p> <p>LEVEL 3</p> <p>GREG HAINES DIRECTOR OF SERVICE ASSURANCE Office: 818-738-1881 Cell: 626-660-5178 E-mail: greg.haines@airespring.com</p> <p>LEVEL 4</p> <p>DARREN SANDFORD SENIOR VICE PRESIDENT OPERATIONS Office: 818-922-1354 E-mail: darren.sandford@airespring.com</p> <p>LEVEL 5</p> <p>DANIEL LONSTEIN PRESIDENT AND CHIEF REVENUE OFFICER Office: 818-786-8990 Ext. 228 E-mail: daniel@airespring.com</p> <p>LEVEL 6</p> <p>AVI LONSTEIN CHIEF EXECUTIVE OFFICER Office: 818-786-8990 Ext. 223 E-mail: avi@airespring.com</p>	<p>Credits and Billing</p> <p>LEVEL 1</p> <p>PREMIER SUPPORT CUSTOMER SERVICE REPRESENTATIVES: 800-825-1055, Option 2</p> <p>LEVEL 2</p> <p>SARINA MARTIN SENIOR BILLING ANALYST Office: 818-922-1165 E-mail: sarina.martin@airespring.com</p> <p>LEVEL 3</p> <p>AMY GALLARDO DIRECTOR OF CUSTOMER EXPERIENCE Office: 818-738-1925 Cell: 818-389-9785 E-mail: amy.gallardo@airespring.com</p> <p>LEVEL 4</p> <p>ARNO VIGEN CHIEF FINANCIAL OFFICER Office: 818-738-1907 E-mail: arno.vigen@airespring.com</p> <p>LEVEL 5</p> <p>DANIEL LONSTEIN PRESIDENT AND CHIEF REVENUE OFFICER Office: 818-786-8990 Ext. 228 E-mail: daniel@airespring.com</p> <p>LEVEL 6</p> <p>AVI LONSTEIN CHIEF EXECUTIVE OFFICER Office: 818-786-8990 Ext. 223 E-mail: avi@airespring.com</p>	<p>Account Support</p> <p>LEVEL 1</p> <p>Service Issues ASSIGNED CUSTOMER EXPERIENCE MANAGER 888-681-2455</p> <p>Account Issues ASSIGNED ACCOUNT MANAGER 888-346-3898</p> <p>LEVEL 2</p> <p>Service Issues AMY GALLARDO DIRECTOR OF CUSTOMER EXPERIENCE Office: 818-738-1925 Cell: 818-389-9785 E-mail: amy.gallardo@airespring.com</p> <p>Account Issues YVONNE NAPOLEON DIRECTOR OF ACCOUNT MANAGEMENT Office: 818-738-1915 Cell: 818-389-9936 E-mail: yvonne.napoleon@airespring.com</p> <p>LEVEL 3</p> <p>DON GREENSTEIN VICE PRESIDENT OF ACCOUNT MANAGEMENT Office: 818-738-1904 Cell: 818-916-5140 E-mail: don.greenstein@airespring.com</p> <p>LEVEL 4</p> <p>DANIEL LONSTEIN PRESIDENT AND CHIEF REVENUE OFFICER Office: 818-786-8990 Ext. 228 E-mail: daniel@airespring.com</p> <p>LEVEL 5</p> <p>AVI LONSTEIN CHIEF EXECUTIVE OFFICER Office: 818-786-8990 Ext. 223 E-mail: avi@airespring.com</p>