

SALES	SERVICE DELIVERY	SERVICE REPAIR	CUSTOMER SERVICE	BILLING	ACCOUNT MANAGEMENT
<p><i>Quotes, Order Entry and Sales Issues.</i></p> <p>LEVEL 1</p> <p>SALES OPERATIONS REPRESENTATIVES 888-864-8616</p> <p>LEVEL 2</p> <p>AMY GALLARDO DIRECTOR OF CUSTOMER EXPERIENCE Office: 818-738-1925 Cell: 818-389-9785 E-mail: amy.gallardo@airespring.com</p> <p>LEVEL 3</p> <p>ASSIGNED CHANNEL MANAGER 888-389-2899, Option 2</p> <p>LEVEL 4</p> <p>ASSIGNED REGIONAL CHANNEL DIRECTOR 888-389-2899, Option 2</p> <p>LEVEL 5</p> <p>JOHN YOUNG SENIOR VICE PRESIDENT CHANNEL SALES Office: 818-738-1912 Cell: 405-514-3200 E-mail: john.young@airespring.com</p> <p>LEVEL 6</p> <p>DANIEL LONSTEIN PRESIDENT AND CHIEF REVENUE OFFICER Office: 818-738-1902 E-mail: daniel@airespring.com</p> <p>LEVEL 7</p> <p>AVI LONSTEIN CHIEF EXECUTIVE OFFICER Office: 818-453-7872 E-mail: avi@airespring.com</p>	<p><i>Service Implementation and Changes.</i></p> <p>LEVEL 1</p> <p>ASSIGNED PROJECT COORDINATOR 844-832-8514</p> <p>NEW SERVICES: orders@airespring.com</p> <p>MOVES, ADDS & CHANGES: macd@airespring.com</p> <p>LEVEL 2</p> <p>STEPHANIE BAKER CUSTOMER EXPERIENCE SUPERVISOR Office: 818-922-1870 Cell: 720-628-6801 Email: stephanie.baker@airespring.com</p> <p>LEVEL 3</p> <p>REGINA TARGETE DIRECTOR OF SERVICE DELIVERY Office: 818-738-1895 Cell: 818-620-8284 E-mail: regina.targete@airespring.com</p> <p>LEVEL 4</p> <p>STEVE PASMANIK SENIOR VICE PRESIDENT SERVICE DELIVERY Office: 818-670-3069 Cell: 818-605-1304 E-mail: steve.pasmanik@airespring.com</p> <p>LEVEL 5</p> <p>RUSSELL SHIPLEY CHIEF OPERATING OFFICER Office: 818-922-1055 E-mail: russell.shipley@airespring.com</p> <p>LEVEL 6</p> <p>DANIEL LONSTEIN PRESIDENT AND CHIEF REVENUE OFFICER Office: 818-738-1902 E-mail: daniel@airespring.com</p> <p>LEVEL 7</p> <p>AVI LONSTEIN CHIEF EXECUTIVE OFFICER Office: 818-453-7872 E-mail: avi@airespring.com</p>	<p><i>(Trouble Tickets) 24 hours, 7 days per week, 365 days per year.</i></p> <p>LEVEL 1</p> <p>DEDICATED SERVICE TECHNICIAN: 888-288-5010, Option 1 tt@airespring.com</p> <p>ON DUTY MANAGER 818-984-2461</p> <p>LEVEL 2</p> <p>JONATHAN STILL REPAIR MANAGER Office: 818-922-1353 Cell: 818-984-2461 E-mail: jonathan.still@airespring.com</p> <p>LEVEL 3</p> <p>GREG HAINES DIRECTOR OF SERVICE ASSURANCE Office: 818-738-1881 Cell: 626-660-5178 E-mail: greg.haines@airespring.com</p> <p>LEVEL 4</p> <p>DARREN SANDFORD SENIOR VICE PRESIDENT OPERATIONS Office: 818-922-1354 E-mail: darren.sandford@airespring.com</p> <p>LEVEL 5</p> <p>RUSSELL SHIPLEY CHIEF OPERATING OFFICER Office: 818-922-1055 E-mail: russell.shipley@airespring.com</p> <p>LEVEL 6</p> <p>DANIEL LONSTEIN PRESIDENT AND CHIEF REVENUE OFFICER Office: 818-738-1902 E-mail: daniel@airespring.com</p> <p>LEVEL 7</p> <p>AVI LONSTEIN CHIEF EXECUTIVE OFFICER Office: 818-453-7872 E-mail: avi@airespring.com</p>	<p><i>General Questions</i></p> <p>LEVEL 1</p> <p>CUSTOMER SERVICE REPRESENTATIVES: 800-825-1055, Option 2 customerservice@airespring.com</p> <p>LEVEL 2</p> <p>LUCY CHU SUPERVISOR CUSTOMER SERVICE Office: 818-922-0954 E-mail: lucy.chu@airespring.com</p> <p>LEVEL 3</p> <p>GREG HAINES DIRECTOR OF SERVICE ASSURANCE Office: 818-738-1881 Cell: 626-660-5178 E-mail: greg.haines@airespring.com</p> <p>LEVEL 4</p> <p>DARREN SANDFORD SENIOR VICE PRESIDENT OPERATIONS Office: 818-922-1354 E-mail: darren.sandford@airespring.com</p> <p>LEVEL 5</p> <p>RUSSELL SHIPLEY CHIEF OPERATING OFFICER Office: 818-922-1055 E-mail: russell.shipley@airespring.com</p> <p>LEVEL 6</p> <p>DANIEL LONSTEIN PRESIDENT AND CHIEF REVENUE OFFICER Office: 818-738-1902 E-mail: daniel@airespring.com</p> <p>LEVEL 7</p> <p>AVI LONSTEIN CHIEF EXECUTIVE OFFICER Office: 818-453-7872 E-mail: avi@airespring.com</p>	<p><i>Credits and Billing</i></p> <p>LEVEL 1</p> <p>CUSTOMER SERVICE REPRESENTATIVES: 800-825-1055, Option 2</p> <p>LEVEL 2</p> <p>AMY GALLARDO DIRECTOR OF CUSTOMER EXPERIENCE Office: 818-738-1925 Cell: 818-389-9785 E-mail: amy.gallardo@airespring.com</p> <p>LEVEL 3</p> <p>RUSSELL SHIPLEY CHIEF OPERATING OFFICER Office: 818-922-1055 E-mail: russell.shipley@airespring.com</p> <p>LEVEL 4</p> <p>ARNO VIGEN CHIEF FINANCIAL OFFICER Office: 818-738-1907 E-mail: arno.vigen@airespring.com</p> <p>LEVEL 5</p> <p>DANIEL LONSTEIN PRESIDENT AND CHIEF REVENUE OFFICER Office: 818-738-1902 E-mail: daniel@airespring.com</p> <p>LEVEL 6</p> <p>AVI LONSTEIN CHIEF EXECUTIVE OFFICER Office: 818-453-7872 E-mail: avi@airespring.com</p>	<p><i>Account Support</i></p> <p>LEVEL 1</p> <p>ASSIGNED ACCOUNT MANAGER 888-346-3898</p> <p>LEVEL 2</p> <p>Service Issues</p> <p>AMY GALLARDO DIRECTOR OF CUSTOMER EXPERIENCE Office: 818-738-1925 Cell: 818-389-9785 E-mail: amy.gallardo@airespring.com</p> <p>Account Issues</p> <p>YVONNE NAPOLEON DIRECTOR OF ACCOUNT MANAGEMENT Office: 818-738-1915 Cell: 213-598-8909 E-mail: yvonne.napoleon@airespring.com</p> <p>LEVEL 3</p> <p>DON GREENSTEIN VP SALES OPERATIONS Office: 818-738-1904 Cell: 818-916-5140 E-mail: Don.Greenstein@airespring.com</p> <p>LEVEL 4</p> <p>DANIEL LONSTEIN PRESIDENT AND CHIEF REVENUE OFFICER Office: 818-738-1902 E-mail: daniel@airespring.com</p> <p>LEVEL 5</p> <p>AVI LONSTEIN CHIEF EXECUTIVE OFFICER Office: 818-453-7872 E-mail: avi@airespring.com</p>