

SALES	SERVICE DELIVERY	SERVICE REPAIR	CUSTOMER SERVICE	BILLING	ACCOUNT MANAGEMENT
<i>Quotes, Order Entry and Sales Issues.</i>	<i>Service Implementation and Changes.</i>	<i>(Trouble Tickets) 24 hours, 7 days per week, 365 days per year.</i>	<i>General Questions</i>	<i>Credits and Billing</i>	<i>Account Support</i>
LEVEL 1	LEVEL 1	LEVEL 1	LEVEL 1	LEVEL 1	LEVEL 1
SALES OPERATIONS REPRESENTATIVES 888-864-8616	ASSIGNED PROJECT COORDINATOR 844-832-8514	DEDICATED SERVICE TECHNICIAN: 888-288-5010, Option 1 tt@airespring.com	CUSTOMER SERVICE REPRESENTATIVES: 800-825-1055, Option 2 customerservice@airespring.com	CUSTOMER SERVICE REPRESENTATIVES: 800-825-1055, Option 2	ASSIGNED ACCOUNT MANAGER 888-346-3898
LEVEL 2	NEW SERVICES: orders@airespring.com	ON DUTY MANAGER 818-984-2461	LEVEL 2	LEVEL 2	LEVEL 2
AMY GALLARDO DIRECTOR OF CUSTOMER EXPERIENCE Office: 818-738-1925 Cell: 661-755-0399 E-mail: amy.gallardo@airespring.com	MOVES, ADDS & CHANGES: macd@airespring.com	JONATHAN STILL REPAIR MANAGER Office: 818-922-1353 Cell: 919-522-2826 E-mail: jonathan.still@airespring.com	LUCY CHU SUPERVISOR CUSTOMER SERVICE Office: 818-922-0954 E-mail: lucy.chu@airespring.com	AMY GALLARDO DIRECTOR OF CUSTOMER EXPERIENCE Office: 818-738-1925 Cell: 661-755-0399 E-mail: amy.gallardo@airespring.com	Service Issues
LEVEL 3	LEVEL 2	LEVEL 2	LEVEL 3	LEVEL 3	AMY GALLARDO DIRECTOR OF CUSTOMER EXPERIENCE Office: 818-738-1925 Cell: 661-755-0399 E-mail: amy.gallardo@airespring.com
ASSIGNED CHANNEL MANAGER 888-389-2899, Option 2	STEPHANIE BAKER CUSTOMER EXPERIENCE SUPERVISOR Office: 818-922-1870 Cell: 720-628-6801 Email: stephanie.baker@airespring.com	GREG HAINES DIRECTOR OF SERVICE ASSURANCE Office: 818-738-1881 Cell: 626-660-5178 E-mail: greg.haines@airespring.com	GREG HAINES DIRECTOR OF SERVICE ASSURANCE Office: 818-738-1881 Cell: 626-660-5178 E-mail: greg.haines@airespring.com	RUSSELL SHIPLEY CHIEF OPERATING OFFICER Office: 818-922-1055 E-mail: russell.shipley@airespring.com	Account Issues
LEVEL 4	LEVEL 3	LEVEL 3	LEVEL 4	LEVEL 4	STEVEN CHASE ACCOUNT MANAGEMENT SUPERVISOR Office: 818-922-1370 Cell: 213-500-3116 E-mail: steven.chase@airespring.com
ASSIGNED REGIONAL CHANNEL DIRECTOR 888-389-2899, Option 2	REGINA TARGETE DIRECTOR OF SERVICE DELIVERY Office: 818-738-1895 Cell: 818-620-8284 E-mail: regina.targete@airespring.com	DARREN SANDFORD SENIOR VICE PRESIDENT OPERATIONS Office: 818-922-1354 E-mail: darren.sandford@airespring.com	DARREN SANDFORD SENIOR VICE PRESIDENT OPERATIONS Office: 818-922-1354 E-mail: darren.sandford@airespring.com	ARNO VIGEN CHIEF FINANCIAL OFFICER Office: 818-738-1907 E-mail: arno.vigen@airespring.com	LEVEL 3
LEVEL 5	LEVEL 4	LEVEL 4	LEVEL 5	LEVEL 5	YVONNE NAPOLEON VICE PRESIDENT OF ACCOUNT MANAGEMENT Office: 818-738-1915 Cell: 213-598-8909 E-mail: yvonne.napoleon@airespring.com
JOHN YOUNG SENIOR VICE PRESIDENT CHANNEL SALES Office: 818-738-1912 Cell: 405-514-3200 E-mail: john.young@airespring.com	STEVE PASMANIK SENIOR VICE PRESIDENT SERVICE DELIVERY Office: 818-670-3069 Cell: 818-605-1304 E-mail: steve.pasmanik@airespring.com	RUSSELL SHIPLEY CHIEF OPERATING OFFICER Office: 818-922-1055 E-mail: russell.shipley@airespring.com	RUSSELL SHIPLEY CHIEF OPERATING OFFICER Office: 818-922-1055 E-mail: russell.shipley@airespring.com	DANIEL LONSTEIN PRESIDENT AND CHIEF REVENUE OFFICER Office: 818-738-1902 E-mail: daniel@airespring.com	LEVEL 4
LEVEL 6	LEVEL 5	LEVEL 5	LEVEL 6	LEVEL 6	DANIEL LONSTEIN PRESIDENT AND CHIEF REVENUE OFFICER Office: 818-738-1902 E-mail: daniel@airespring.com
DANIEL LONSTEIN PRESIDENT AND CHIEF REVENUE OFFICER Office: 818-738-1902 E-mail: daniel@airespring.com	RUSSELL SHIPLEY CHIEF OPERATING OFFICER Office: 818-922-1055 E-mail: russell.shipley@airespring.com	DANIEL LONSTEIN PRESIDENT AND CHIEF REVENUE OFFICER Office: 818-738-1902 E-mail: daniel@airespring.com	DANIEL LONSTEIN PRESIDENT AND CHIEF REVENUE OFFICER Office: 818-738-1902 E-mail: daniel@airespring.com	AVI LONSTEIN CHIEF EXECUTIVE OFFICER Office: 818-453-7872 E-mail: avi@airespring.com	LEVEL 5
LEVEL 7	LEVEL 6	LEVEL 6	LEVEL 7	LEVEL 7	AVI LONSTEIN CHIEF EXECUTIVE OFFICER Office: 818-453-7872 E-mail: avi@airespring.com
AVI LONSTEIN CHIEF EXECUTIVE OFFICER Office: 818-453-7872 E-mail: avi@airespring.com	DANIEL LONSTEIN PRESIDENT AND CHIEF REVENUE OFFICER Office: 818-738-1902 E-mail: daniel@airespring.com	AVI LONSTEIN CHIEF EXECUTIVE OFFICER Office: 818-453-7872 E-mail: avi@airespring.com	AVI LONSTEIN CHIEF EXECUTIVE OFFICER Office: 818-453-7872 E-mail: avi@airespring.com		