

Unlock the Full Potential of Microsoft Teams Direct Routing from AireSpring

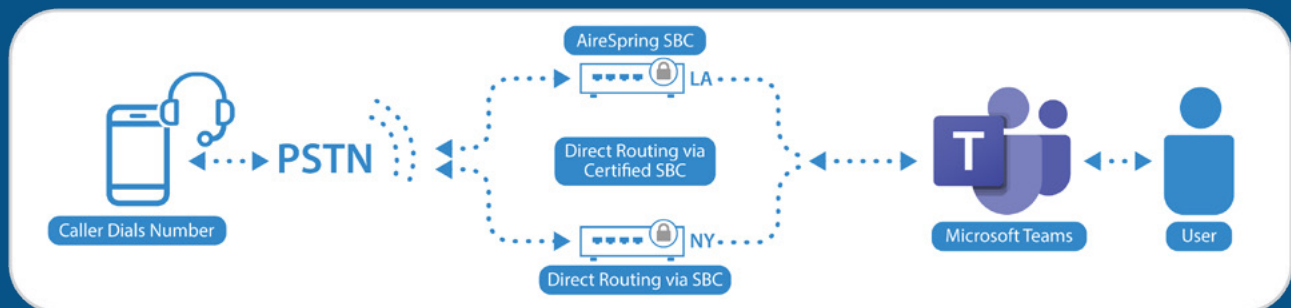


AireSpring offers a comprehensive and customizable Microsoft Teams Direct Routing solution specifically designed for medium to large enterprises. By integrating external calling capabilities with Microsoft Teams, AireSpring empowers organizations to leverage the full collaboration and communication features of this popular application while reducing costs and gaining additional benefits not available with the Microsoft Calling Plan. Microsoft Teams Direct Routing is an available solution on AireSpring's award-winning IP voice network, which processes six billion calls per month, so you can trust us to deliver a seamless and reliable communication experience.

AireSpring was founded as a telephony company over 22 years ago and has deep industry and technology experience when it comes to voice networks. We own and operate one of the largest IP networks in the US. We offer a flexible and customizable solution for integrating external calling capabilities with Microsoft Teams. AireSpring's Microsoft Teams Direct Routing solution leverages our SIP Trunking network to enable companies to make and receive calls to and from the Public Switched Telephone Network (PSTN) directly from the Teams application.

How it works

- **Session Border Controllers:** AireSpring's Direct Routing Solution offers hosted geo-redundant Session Border Controllers (SBCs), so a customer SBC is not required.
- **Direct Routing Configuration:** The SBC is configured to establish a secure connection with Microsoft Teams and route voice traffic between the AireSpring voice network and Microsoft Teams.
- **Call Handling:** When a user initiates or receives a call in Microsoft Teams, the voice traffic is routed through the SBC to the AireSpring voice network. The AireSpring voice network processes the call and connects it to the recipient or the external PSTN (Public Switched Telephone Network) if required.





Features and Benefits

- **Direct Connection to Microsoft Teams:** Enjoy a direct and secure connection to Microsoft Teams, ensuring a reliable and high-quality communication experience.
- **24/7/365 Personalized Service and Support:** Benefit from our dedicated support team, available round the clock, to assist you with any queries or issues that may arise.
- **Direct Termination Overflow (DTO):** Automatically route incoming calls during outages to another designated number or cell phone, ensuring your staff never miss an important call due to a Microsoft outage.
- **Widest List of Local DID and TFNs:** Access the broadest range of local Direct Inward Dialing (DID) and Toll-Free Numbers (TFNs) in the US and Canada.
- **Virtual Numbers and Outbound Caller ID:** Extend your reach with virtual numbers and outbound caller IDs for over 70 countries.
- **Call Forwarding in Real-Time:** Easily forward numbers away from Teams in case of Microsoft Teams downtime, ensuring uninterrupted communication.
- **Microsoft Certified SBC:** Utilize AireSpring's Microsoft Certified Session Border Controller (SBC) for seamless integration and optimal performance.
- **AireSpring Geo-Redundant SBCs:** Benefit from our geographically redundant SBCs, providing enhanced reliability and failover capabilities.
- **E911 Service:** Ensure the safety of your employees with E911 service for emergency calls.

Get more with Microsoft Teams Direct Routing from AireSpring

- **Easily manage your numbers from one platform**

When you migrate your numbers to the AireSpring voice network, you gain centralized control over all your telephony needs. Manage and control your numbers conveniently from a single source.

- **AireCare Online Customer Portal**

Benefit from convenient real-time rerouting and management of toll-free numbers and DIDs via our user friendly, 24/7/365 online portal. Control services with percentage allocation, manual and time-of-day routing. Update switches in real time and easily move traffic between locations for a key component of your disaster recovery and emergency plan. Easily view and manage account billing and payment services, view reports, submit trouble tickets and access online support.

- **Migrate with a partner who's just easier to work with**

AireSpring's Advantage Support experience means you have a trusted, experienced partner, not just another provider new to this product category. Our dedicated project coordinators and managed services engineers are there to ensure that your project plan is properly implemented, and our 24/7/365 Network Operations Center (NOC) and expert support teams are available as well to guide you through and fast-track your migration.

- **Enjoy the benefits of our carrier-grade network**

AireSpring processes over 6 billion calls per month and owns and operates one of the largest, most stable SIP networks in the nation. AireSpring's network is geo-redundant, which means your calls are backed up in multiple secure locations across the country.

- **Port numbers from anywhere**

Get DIDs anywhere in the US and Canada country with AireSpring, including the ability to port existing numbers.

Key Features	AireSpring	Microsoft
Technical support & customer service	Live 24/7/365 toll free number for personalized service & support	Online Only
Average time to answer calls	45 seconds	Online Only
Personalized Project Management for LNP (number porting)	YES	Not Available
Telecom expertise	20+ years as a global telecom provider	Software Provider
24/7 Portal where customers can re-route calls to another number, including a cell phone, in real-time	YES	Not Available
Direct Termination Overflow (DTO) to automatically reroute calls during outages	YES	Not Available
US & international virtual number availability, 70+ countries	YES	One number per user
Multiple DIDs per user	YES	One number per user

The AireSpring Advantage

- **Reliable and Diversified Network:** AireSpring's geo-redundant network provides true network diversity and supports disaster recovery options, helping to ensure business continuity.
- **Largest Available Coverage:** We cover more locations than anyone else on our network, with the largest combined footprint.
- **Personalized Service:** AireSpring delivers outstanding 24/7/365 customer service with live agents and technicians.
- **Escalation List Up to Our CEO:** We stand behind our services 100 percent! We're so committed to ensuring complete satisfaction that we provide all our customers with an escalation list giving you access all the way up to our CEO.
- **Experience and Stability:** AireSpring is family owned and operated. We are an established name in the industry that you can count on for your communications needs. We've been in business for over 22 years as a profitable and debt-free company.



Ready to find out more? Contact us at [888-389-2899](tel:888-389-2899),
email sales@airespring.com, or visit our website at www.airespring.com.