

# MISSION CRITICAL TOLL-FREE VOICE SERVICE™

## Enhance Your Communications and Customer Support



### AireSpring Toll-Free Services – a Better Solution

Founded in 2001, AireSpring is an established and award-winning carrier processing over 6 billion calls per month. AireSpring's Mission Critical Toll-Free Voice Service offers unparalleled toll-free network reliability and resiliency, while providing advanced tools for efficiently and cost-effectively managing voice traffic, all at a lower cost than any other carrier.

Use 8XX numbers to equip your business with powerful real-time routing features, like time-of-day and percentage allocation, to maximize efficient distribution of calls while minimizing costs. Mission Critical Toll-Free Voice Service helps you provide quality customer service, or the ability to assign numbers to track specific marketing campaigns, present a professional persona, and achieve a national presence.

AireSpring is your reliable partner for Mission Critical Toll-Free services. Enhance your communications and customer support with the toll-free and related services you need, all at the most economical rates. Our Toll-Free network is geo-redundant, meaning your calls are backed up in multiple, secure locations across the country. Experience true enterprise-class, quality Mission Critical Toll-Free Service at some of the most competitive rates available.

### FEATURES & BENEFITS

- **6 Billion Calls per Month** – Join thousands of customers who enjoy the benefits of our carrier-grade network that processes over 4 billion calls per month.
- **Single Vendor, Multi-Carrier Routing** Harness the power of multiple Tier1 networks to deliver true diversity, maximum uptime and business continuity.
- **Geo-Redundant Network** – AireSpring's Toll Free network is geo-redundant meaning your calls are backed up in multiple, secure locations across the country.
- **Extremely Competitive Rates** – AireSpring offers some of the most competitive rates for true enterprise-class, quality Mission Critical Toll Free service.
- **Flexible Call Routing** – Multiple call routing options available to meet business needs, such as time-of-day, day-of-week, holidays, follow-the-sun applications, percentage allocation and load balancing.
- **AireCare Real-Time, Online Customer Portal** – Log on to our 24/7 Customer Portal for real-time TFN activation, routing, management and reporting as well as service and billing details.
- **Direct Termination Overflow (DTO)** – This feature add-on for AireSpring Toll-Free means you'll never miss an important call. In the event that your circuit goes down, or if all of your lines are being used, DTO will automatically route incoming calls to any number, location or trunk group of your choice.
- **Be Your Own RespOrg** – Control Toll-Free services either as your own RespOrg, 3rd party RespOrg, or let AireSpring RespOrg for you!
- **SIP or TDM Handoff** – Available via SIP or traditional TDM handoff via PRI, DS-1 or DS-3.
- **Security** – For customers using a SIP handoff, AireSpring offers integrated Transport Layer Security (TLS) and Secure Real-time Transport Protocol (SRTP) encryption to protect all SIP Trunking communications.

## Top Benefits of the AireSpring Advantage™

Enjoy the benefits of our carrier-grade network that processes over 6 billion calls per month. Our single vendor, multi-carrier routing lets you harness the power of multiple Tier1 networks, to deliver true diversity, maximum uptime and business continuity.

- **Fully Managed Service:** Benefit from AireSpring's premium implementation, design and engineering services, as well as 24/7/365 network monitoring, all at no additional cost.
- **Personalized Service:** AireSpring delivers outstanding customer service, featuring one bill and a single point of contact for all your service needs.
- **AireCare Online Customer Portal:** Benefit from our convenient online portal, for 24/7 real-time rerouting and management of Toll-Free numbers. Easily view and manage account billing and payment services and reports, and access key services and online support.
- **Experience and Stability:** Rely on AireSpring's experience and stability, built on our family-owned, debt-free profile. A leader in connectivity, AireSpring has been serving small, medium and enterprise level businesses since 2001, with an expert workforce that is committed to quality service.
- **Fully Managed Network with QoS:** Our fully managed, owned and operated IP network with end-to-end QoS provides exceptional voice quality. Multi-carrier and multi-network redundancy delivers maximum security and uptime (available with AireSpring Managed Connectivity).
- **Eliminate Finger-Pointing Between Providers:** All services are delivered by a single vendor on a fully managed network, allowing you to avoid the finger-pointing that can occur when multiple vendors are involved (available with AireSpring Managed Connectivity).
- **Reliable and Diversified Network:** AireSpring's geo-redundant network provides true network diversity and supports disaster recovery options, helping to ensure business continuity.
- **Escalation List Up to Our CEO:** We stand behind our service 100%! In fact, we're so committed to ensuring complete satisfaction that we provide all of our customers with an escalation list for access to our executive management all the way up to our CEO.



*AireSpring has received numerous industry awards for "Product of the Year," "Best Telecom Deal," "Members Choice Top Reseller," "Best in Show," and "Top Channel Program."*

Ready to find out more? Contact us at 888-389-2899,  
email [sales@airespring.com](mailto:sales@airespring.com), or visit our website at [www.airespring.com](http://www.airespring.com)

