



1	2	3	4	5	6	7
STRATEGY & DESIGN	EXPERT DEPLOYMENT	AIREPOD TIER 3 SUPPORT	REAL-TIME MONITORING	INSTANT ALERTING	AI AUTOMATED CASE CREATION	GRANULAR ANALYTICS
<ul style="list-style-type: none"> • Certified Network Architects • Security Experts • Customized Network Architecture Diagrams 	<ul style="list-style-type: none"> • Dedicated Project Managers • Dedicated Tier 3 Managed Services Engineers • Dedicated Escalation SWAT Team • On-Site Technicians • Global Hardware Configuration 	<ul style="list-style-type: none"> • Replace Legacy, Reactive Support with Dedicated Tier 3 Engineering AlrePODs • Your Assigned Engineering POD Stays With You From End to End • Available To Assist Within 10 Minutes Of Opening A Case 	<ul style="list-style-type: none"> • Real-Time 24/7/365 Live Monitoring of Every Device, Service & Circuit • Multiple Geographically Diverse Network Operations Centers (NOC) 	<ul style="list-style-type: none"> • Omnichannel Alerting • Customized Alert Configuration • Email Alerts • Text Alerts • Group Alerting 	<ul style="list-style-type: none"> • AI Automation Instantly Opens Support Case • Support Cases Are Auto-Assigned • Immediate Action Taken To Resolve Issue • 92% of All Support Cases Are Opened Proactively 	<ul style="list-style-type: none"> • Granular Insights & Details • Top Application Usage • Security Issues • Threat Vectors • Bandwidth Overutilization



Our Proprietary AI-powered IT Service Management (ITSM) Platform Offers 360° Complete Visibility & Control Unifying Every Process, Device, Circuit and Data Point Into a Single Cloud Application