

100% Channel AireSpring is Excited to Announce Multi-Million Dollar Partner Win with a Large Manufacturer of Semiconductor Process Equipment

Customer:

Thirty-year old, publicly traded manufacturer of semiconductor process equipment, with 13 US and 11 International locations in the Pacific Rim.

Challenges:

- Rapid growth through acquisitions, domestically and internationally
- Acquired locations saddled with various incumbent connectivity providers
- Inconsistent and localized connectivity silos
- Had to manage and process bills for all locations individually
- Required cost savings from consolidating connectivity providers
- Internal IT team resources overwhelmed supporting expansion and growth

Solution:

Replaced multiple disparate legacy service providers inherited from acquisition activities with an integrated global managed connectivity solution from AireSpring.

 Single-source multi-location, globally integrated fiber and broadband managed connectivity

- Complete network visibility through AlreCONTROL, AireSpring's automated IT service management platform with:
 - AlreMONITOR 24/7/365
 real-time monitoring of every
 device, circuit, and service through
 our geographically diverse
 network operation centers (NOCs)
 - AlreALERT 24/7/365 instant network change alerting; omnichannel, email, and text alerts

Benefits:

- Increased network management support and visibility made IT Team's job easier
- IT team was able to focus on more strategic initiatives
- Substantial savings through:
 - AireSpring pricing
 - Reduced costs from consolidated number of ISPs
 - One consolidated bill reduced back-office workload processing and management